

California Public Utilities Commission
Consumer Protection and Enforcement Division
Consumer Affairs Branch

Energy Industry Consumer Contacts - Total Presented by Company and Category December 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of December 2018, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC204	Clean Power Alliance	-	-	-	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC201	East Bay Community Energy	1	1	2	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	4
ESP1092	Just Energy Solutions, Inc.	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	1
ELC200	Monterey Bay Community Energy	1	2	3	-	-	-	1	-	1	-	-	-	-	-	-	-	1	1	-	-	-	5
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	101	36	137	8	5	13	16	10	26	2	5	7	3	1	4	78	23	101	4	1	5	293
ELC901	Pacificorp	3	-	3	-	-	-	1	2	3	-	-	-	-	-	-	-	-	-	-	1	1	7
ELC863	Peninsula Clean Energy Authority	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC214	Pioneer Community Energy	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	11	11	22	2	-	2	-	1	1	1	2	3	-	1	1	4	3	7	1	-	1	37
ELC941	San Francisco Bay Area Regional Energy Network	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC215	Silicon Valley Clean	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	92	37	129	8	9	17	7	2	9	15	15	30	-	-	-	45	14	59	1	-	1	245
GAS904	Southern California Gas Company	14	7	21	5	2	7	-	2	2	1	1	2	-	-	-	17	8	25	-	1	1	58
GAS905	Southwest Gas Corporation	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
Total		226	95	321	25	16	41	29	19	48	19	23	42	3	2	5	144	50	194	7	3	10	661